

**Long Answer Questions NCERT Business Studies Solutions Class 12 Chapter 12****Q.1 Explain the importance of consumer protection from the point of view of a business.**

Consumer protection is the process of making consumer aware of the rights and responsibilities they have and the redressal mechanisms in case they are unhappy with the goods or service. It is important for business and these points explain the significance of the business:

1. Long term interest: Companies with a desire to survive long term in the market must look at consumer satisfaction as an important component of business. It builds the reputation and necessary goodwill which results in repeat business and also introduction of new customers by the satisfied customers. Thus, for long term interests of a company, it is essential to check consumer interest.
2. A business will be utilizing the resources available in the society in order to produce goods and services and by selling those goods and services back to society profit is earned, therefore such goods should be produced and services given that will help protecting interest of society.
3. Ethics and moral values nowadays play an important part in business growth. A business that protects the consumer interests will be seen as an ethical company which will earn the business goodwill and trust from government and consumer alike.
4. Business growth is achieved by selling of goods and services to the people in society, so a business should keep interests of consumers and ensure that they are satisfied.
5. Any business organisation that is involved in unfair business practices will attract the ire of consumers as well as government. It will ruin the business name. Therefore, it is better to take consumer interest on priority.

**Q.2 Explain the rights and responsibilities of consumer?**

The following are the rights of the consumer as per the Consumer Protection Act:

1. Right to Safety: Each and every consumer has the right for safeguarding themselves against any goods or service that are hazardous to the health, property and life.
2. Right to be informed: This right makes a consumer to become aware about the quality, quantity, weight, ingredients and price of the goods and services. The government makes it mandatory to print all such information on the product packaging.

# Chapter 12 Solution Answers

**Charles F. Schlatter**



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**Computed Tomography for Technologists** Lois E. Romans, 2010-02-01 Leveraging the organization and focus on exam preparation found in the comprehensive text this Exam Review will help any student to successfully complete the ARRT General Radiography and Computed Tomography exams The book includes a bulleted format review of content Registry style questions with answers and rationales and a mock exam following the ARRT format The companion website offers an online testing simulation engine

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**Solutions to Problems and Answers to Questions in Principles of Accounting, Introductory** Harry Anson Finney, 1948

**Solutions to Problems in Elementary Cost Accounting** Charles F. Schlatter, 1928

**Research Methods in Pharmacy Practice** Zubin Austin, Jane Sutton, 2018-02-21 This is a comprehensive guide to

applying research methods to practice problems It uses case based examples and activities rooted in practice to support development of knowledge skills and confidence in applying evidence based research methods An array of different methodologies and qualitative quantitative methods are described Examples of topics include distinction between methodologies and methods ethics protocols as well as design implementation data analysis interpretation of findings using methods such as surveys interviews focus groups observational research database mining text and document analysis quality improvement PDSA cycles economic cost benefit evaluations Perfect for MPharm students doing their research thesis but relevant to all bioscience students undertaking research projects Use of pharmacy practice case examples in community hospital ambulatory primary care and other settings throughout Examples of how to tackle a research question from different perspectives e g which is the best way to answer each question and why Inter professional practice and research emphasized Self assessment and self reflection questions to help readers confirm their understanding learning A one stop research method teaching resource for faculty

*Handbook of the Law of Equity Pleading and Practice* Walter Collins Clephane,1926  
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**Knowledge** ,1882 **Knowledge & Illustrated Scientific News** ,1891 **The Cornhill Magazine** George Smith,William Makepeace Thackeray,1925 Revised Laws of Nevada, Containing State, Statutes of a General Nature from 1861, Revised to 1912, and Pertinent Acts of Congress, with Annotations from Volumes 1 to 34, Nevada Reports, and from Federal and State Decisions, Prepared Under Legislative Enactment Nevada,1912 **Nevada Compiled Laws, 1929**

Nevada,1930 **AutoCAD and Its Applications Solution Manual** Terence M. Shumaker,Madsen,1999-09 These editions of AutoCAD and its Applications provide instruction for mastering AutoCAD AutoCAD RM 2000 commands and drawing and dimensioning techniques The AutoCAD 2000 title offers a Basics and Advanced edition This allows for manageable texts in both size and content as well as flexibility to meet the needs of various course structures Content of the Basics edition provides comprehensive coverage of introductory and two dimensional AutoCAD drafting while the Advanced edition covers three dimensional and other advanced functions Both texts cover topics in an easy to understand sequence and progress in a manner that allows students to become comfortable with AutoCAD In depth discussions of every major new and existing AutoCAD feature command and option are provided Hundreds of exercises questions and drawing problems assist learning No AutoCAD book surpasses the depth of coverage provided by this title House of Commons Debates, Official Report Canada. Parliament. House of Commons,1909 Official Report of Debates, House of Commons Canada. Parliament. House of Commons,1910 *Official Reports of the Debates of the House of Commons of the Dominion of Canada* Canada. Parliament. House of Commons,1910

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